



Guarantee of MediClean EZ Compatibility with Flexible Endoscopes

Minntech Corporation's MediClean EZ™ enzymatic detergent is extremely safe for use on all flexible endoscopes, and meets all major endoscope manufacturers' criteria for endoscope cleaning with respect to formulation (low-foaming, neutral pH, medical grade surfactants, with or without enzymes).

We are so confident that MediClean EZ, when used as directed, will provide superior endoscope cleaning but will not damage a flexible endoscope, that we offer the following guarantee:

If your endoscope is damaged due to the use of Medivators MediClean EZ enzymatic detergent, we will pay the full cost of repair for damage caused by MediClean EZ.

Any potential claims of damage regarding the use of MediClean EZ on flexible endoscopes must be reported to Minntech Corporation at 1-800-444-4729, within two business days of when the damage was detected. A complaint record will be opened for the incident at that time. Assessment of MediClean EZ-related damage to the endoscope(s) will be conducted by a qualified independent firm or individual that provides inspection and repair of flexible endoscopes. If it is determined that the proper use of MediClean EZ (per manufacturer's label instructions) caused damage to the endoscope(s), Minntech Corporation will pay the cost of repairs to the endoscope(s) related to this use of MediClean EZ enzymatic detergent.

Minntech Corporation reserves the right to modify or withdraw this guarantee with 60 days' prior notification. In addition, Minntech reserves the right to exclude future models of flexible endoscopes at any time.

¹ Flexible endoscopes manufactured by Olympus®, Pentax® or Fujinon®

Sincerely,

Terry S. Mistalski
Vice President of Marketing

Endoscope reprocessing the way it should be™

MEDIVATORS®

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